

## Time, Mail and Your Fruitport Post Office

Josh Martin, Officer In Charge (OIC) August 2016- October 2017, sees the local post office as more than just a place to send and pick up mail, it's a place of running in to friends and neighbors who just happened to be there at the same time as you, as well as reuniting with people that you may not have seen in years.

Martin shares, "I am always amazed at the stories that I hear and witness when those long lost friends see each other for the first time in many years... at the post office. As a 3<sup>rd</sup> generation postal employee, I can't begin to tell you how many residents my grandpa knew through working at the Spring Lake Post Office. Even after he retired he would still remember their names and give them a huge smile and friendly greeting when he would see them around town. The story continued as, when I was just a kid, I would ride with my mom, who also worked at the Spring Lake Post Office, through town and she would say "oh, that is where Mrs. (name) used to live."

Through my years in the Postal Service "family" I have learned a valuable lesson: though you, our customers, depend on us to deliver and send your mail, it's you our customers...our friends... that have had the greatest influence on us. We appreciate how you have included your Letter Carrier and the friendly Clerks and the Fruitport Post Office into your lives. You are the reason for us doing what we do!"

When Josh Martin first came to the Fruitport Post Office, as OIC in August 2016, he immediately made some phone calls and began the process of making some much needed improvements to the Fruitport facility. "Because we value you so much" Martin says, "the majority of changes were made to improve your experience here. We have installed new floors, new interior paint, ceiling repairs, a brand new retail counter, new customer-information/work tables for packing and filling out forms, new landscaping and a freshly painted flag pole which displays the pride and glory of our nation. We welcome you to come in and see the new look and feel the difference in your Post Office".

In addition to seeing the changes in the Post Office, the Fruitport USPS employees would appreciate your input by doing the survey on the bottom of every one of your transaction receipts. Martin said, "I know that it seems like every company these days is asking you to do a survey but there is one difference with this one.

The Fruitport Post Office is Your Post Office. It's a cornerstone of our Fruitport community and we want to make sure that we are giving you the best service possible! Please let us know how we are doing and hopefully we are meeting your highest expectations. The only way that we will know is if you let us know. Your input is greatly appreciated."

The United States Postal Service is continuing to enhance our overall Customer Service on a world wide scale. The latest technology has helped improve the variety of services that we offer to all of our customers. For the majority of the years that the USPS has been operating, many people would just think of the postage stamp, the letter and the occasional small package. As we all know, time has way of changing things. In addition to offering the historically valued letter mail delivery, we are now one of the largest and most competitive package shippers in the world!

Check out USPS.com to discover the latest in real time tracking for packages and mail as well as many other services that we can provide to you. Though time may change the types of services offered and the process in which we deliver those services, there is one important element to the USPS that has never changed...you, our valued customer.

So, whether you visit your Fruitport Post Office to do business, purchase a variety of stamps for your collection, send a greeting card or just to say a friendly "hello", we truly hope that you will always feel like you are in the atmosphere of friends because of the Fruitport Postal employees who make their top Priority: You!



- Gymnastics • Ballet • Tap
- Tanning Salon
- Competitive Cheerleading
- Children 2 & Up

Call Today & Sign Up Your Children For One or More Of Our Specialty Classes.

Savings On Coupon Page

622 Chatterson Rd. 1/2 mile east of Wolf Lake Rd. & Apple Ave. **788-3121**



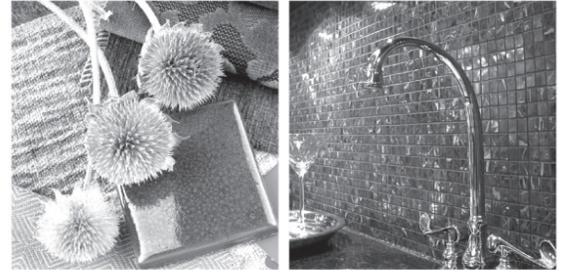
MUSKEGON LAKESHORE  
CHAMBER OF COMMERCE

## FLOORS ~ WALLS ~ DESIGN



West Coast  
Interiors

Formerly Muskegon Tile & Carpet



We're conveniently located on Airline Road in Muskegon. Browse our showroom (4845 Airline Road, Suite 1) or call at 231.722.1739 to set up your free consultation.



PYMAN  
Insurance Agency

HOME | AUTO | LIFE | BUSINESS

"Your protection is our business"

Stop in for  
our 2018  
calendars!

## 3rd Generation Insurance Agent

Adam L. Pyman

There is always a "live professional" to take your call 24/7 at Pyman Insurance Agency.

Online quoting is always available.

We have been servicing our community since the early 1940's.



Louis A. Pyman,  
Grandfather



Louis D. Pyman,  
Father

Fruitport • 231-865-3935  
www.pymaninsurance.com

Call for your competitive quote today!

